

18th November 2020

RE Certification of Training in Restrictive Practices

Dear Colleagues

Further to the [letter](#) circulated in July 2019, we are writing to update you on the standards (and certification scheme) to improve training that includes restrictive practices, and the action that your organisation will need to take as we introduce the requirement for certified training..

From April 2021 CQC will expect all services across health and social care to only use training in restrictive practices that is certified as complying with the Restraint Reduction Network [training standards](#).

We are therefore writing to all relevant service providers (across health and social care) who commission training to check that their training is certified. This will be by one of the following three options (as outlined on Skills for Care website):

1. In house training: where service provider organisations develop, design and deliver their own training they will need to ensure their training has been certified as complying with the standards
2. Commercial training provider: Where service provider organisations commission training from a commercial training organisation they must ensure that the commercial training provider has been [certified](#). There are two models for commercial training organisations to deliver training.
 - 2a. the commercial training provider delivers the training using their own senior trainer directly to the service provider's staff. This could be by the learning provider sending their trainers into the service, putting on a course for the service's staff or the staff attending an open course organised by the commercial training provider. In these cases the service provider only needs to check that the training provider is certified.
 - 2b. where the service provider uses their own staff as trainers to deliver a commercial training provider's programme (e.g. through 'train the trainer') – in which case, the service provider does not need full certification, but training organisation must be certified and the service provider must be approved as an affiliate service provider in order for training to be certified and meet CQC expectations.

A list of certified training providers can be found [here](#).

Yours sincerely,

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